

Sharing Treasure: Qualitative Insights into How Care Home Managers Mobilise Knowledge

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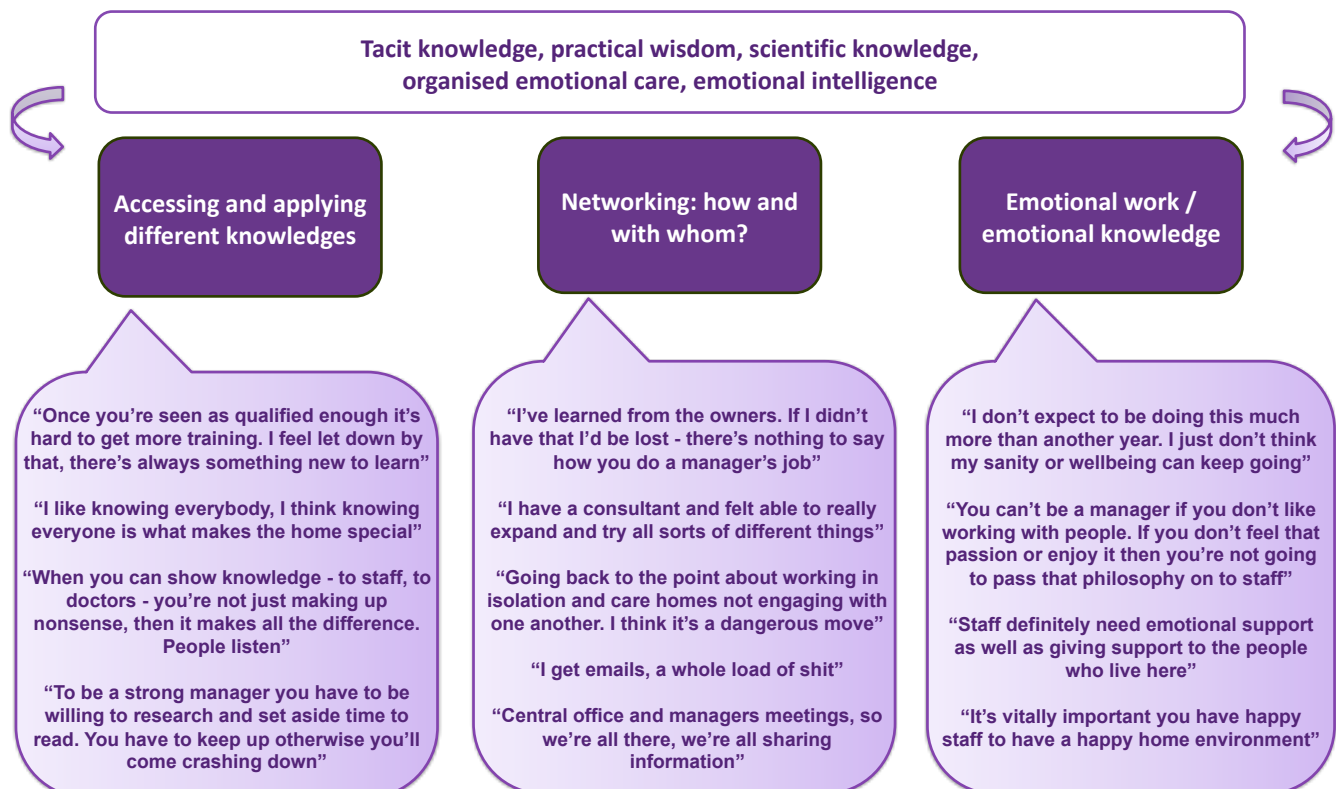
BACKGROUND & METHOD

The South West of England has a growing older adult population and a high number of residential and nursing care homes. Home managers play a central role in shaping culture and implementing changes to improve care and the wellbeing of people living in care homes. How they share knowledge and use research evidence to do this is an under-researched area.

To understand and learn how managers obtain, share and use knowledge to improve everyday care we did semi-structured interviews with 19 managers from 15 homes. We explored their role and how they access, use and apply knowledge to benefit people living in care homes. Our interpretations of the data drew on knowledge mobilisation theories and concepts from the sociology and psychology of emotions.

Time in role	3 years or less	8	3-7 years	3	7 years or more	8
Gender	Women	16	Men	3		
Ownership of home	Not for profit	5	Private	9	State-owned	1
Size of home	Small (< 20 beds)	3	Medium (21 - 40 beds)	6	Large (> 40 beds)	6
Location	Urban	11	Rural	4		

CENTRAL THEMES



REFLECTIONS

- How can these insights help in the design of training and development opportunities for managers?
- How can we effectively communicate and share knowledge / best practices in such a varied sector?
 - How can we support managers with the emotional aspects of their work?